
VETERAN EXCELLENCE MAGAZINE

Every veteran has a story. We make sure it's told.

TVHS SPECIAL PROFILE SERIES • MAY 2026 • FOUNDING EDITION

Four-Part Profile Feature Series

Inside the VA Tennessee Valley Healthcare System

By Camille D. Ford | Founder & Editor-in-Chief

Over the next four weeks, Veteran Excellence Magazine is bringing you an exclusive, four-part editorial series looking inside the VA Tennessee Valley Healthcare System (TVHS). Through in-depth profile feature reporting, patient narratives, and policy analysis, we examine how a \$1.8 billion network is attempting to fundamentally reengineer how care is delivered at scale.

Here is what you can expect over the next month:

WEEK 1 (MAY 19): THE GEOGRAPHY OF EMERGENCY CARE

We open the series on the ground with rural veterans facing medical crises, examining the high-stakes logistics of the nurse triage line and the rollout of life-saving Tele-Emergency Care.

WEEK 2 (MAY 26): TOO FAR TO DRIVE

The PACT Act expanded access for over 150,000 veterans overnight. We look at how TVHS rose to meet that demand.

WEEK 3 (JUNE 2): CLOSER TO HOME

We look at the physical decentralization of care, tracking the expansion of oncology and cardiology clinics into local communities and profiling a historic medical breakthrough for a local Marine veteran.

WEEK 4 (JUNE 9): THE FIVE-STAR BLUEPRINT

We close the series with a health policy masterclass, analyzing how TVHS maintained an incredibly low 4.4% nurse turnover rate and secured a rare 5-star CMS rating under immense pressure.

Part One drops this Tuesday, May 19.

Keep an eye on your inbox. You won't want to miss a single installment of this definitive series.

Camille D. Ford

Founder & Editor-in-Chief | Veteran Excellence Magazine

704-666-7728 | info@veteranexcellence.org | VeteranExcellence.org

Every veteran has a story. We make sure it's told.